

RETURNS/EXCHANGES

FOR REFUNDS:

- All returns and exchanges must be completed within 30 days from the day your order is shipped.
- Complete the return form below, including a daytime telephone number and email address. For faster processing, please include a copy of the original invoice.
- Ship your return to the address above.
- Your refund will be processed the same method it was initially billed and only to the same method of payment originally used for the purchase.
- DVD, CD and VHS purchases can only be returned or exchanged if unopened in original packaging.
- THERE ARE NO REFUNDS OR EXCHANGES ON SALE ITEMS.
- Please wrap your package securely. We recommend FEDEX because they insure packages and have the ability to track the package. We recommend that you keep copies of all paperwork in the event the package is lost or damaged in shipment. WE ARE NOT RESPONSIBLE FOR LOST/MISDIRECTED PACKAGES.
- Please note that ALL SHIPPING COSTS ARE NON-REFUNDABLE.
- Credit card refunds are issued within one week upon receipt of the package.
- No checks accepted.

FOR EXCHANGES:

- Exchanges will be processed as 2 separate transactions:
1) A refund for the returned merchandise and 2) A charge for the new merchandise being shipped out.

FOR RETURNS DUE TO A DEFECT OR INCORRECT ITEM SENT:

- If the item you received had a defect in the material or design, or if the item you received was not the item you originally ordered, we will arrange for the item to be replaced. Please call (800) 447-8620 for details.

FOR RETURNS DUE TO DAMAGE BY FEDERAL EXPRESS:

- If the package was damaged by FedEx please keep all packaging materials and call (800) 463-3339.

RETURN FORM

Name _____ Phone _____

Address _____

Order No./Order ID _____

Email _____

ITEM RETURNED	QUANTITY	SIZE	REASON FOR RETURNING

ITEM ORDERED	QUANTITY	SIZE	COLOR	PRICE